

Sales Inquiries : sales@mayberryinv.com

General & Sales Inquiries: (876) 929-1908-9

Fax: (876) 929-1501

March 13, 2020

## **Dear Mayberry client,**

As I am sure you are aware, there are growing concerns regarding the global outbreak of COVID-19. We have been closely monitoring the situation and I would like to use this opportunity to assure you that our main focus is on the safety and well-being of all our employees, clients and stakeholders.

In this regard, the Mayberry team has activated a response plan and will implement measures recommended by the Ministry of Health to minimise the risks to our employees, clients and our operations.

In our efforts to help keep employees and customers safe, please note the following:

- We will share a COVID-19 Response Plan outlining the measures being taken and implemented to minimise health and safety risks to employees and clients.
- We encourage employees and clients to stay informed through the media as well as information and updates shared by the Mayberry team.
- · We are conducting enhanced sanitation and hygiene measures for the duration of the outbreak.
- We encourage clients and Investment Advisors to avoid physical meetings during this time and utilise non-contact communication channels; as well as to use our mobile banking app where possible.

According to the World Health Organization (WHO), as at March 12, 2020, there have been over 125,000 confirmed cases of coronavirus reported worldwide and have declared this threat a pandemic. However, this can be controlled by adherence to health and travel advisories issued by the various government agencies.

Information is a powerful tool and Mayberry urges you to stay informed regarding the symptoms and preventative measures to be taken:

- Frequent hand washing for a minimum of 20 seconds. Where hand soap is not available, use an alcohol based sanitiser.
- Cough or sneeze into a tissue or your elbow.
- · Avoid touching your face.
- Self-quarantine should any flu-like symptoms develop or if you suspect you may have been in contact with a symptomatic individual.

We encourage you to remain vigilant during this period and assure you that Mayberry Investments Limited is doing everything in our power to ensure that our extended family remains safe.

Sincerely,

Gary Peart Chief Executive Officer, Mayberry Investments Limited

